## **Reimbursement Claims: Documents Required**

We are prepared to reimburse the costs towards medical expenses incurred, subject to the terms and conditions of the policy, and upon receipt of the following documentation:

- (a) Copy of Medical Insurance Card
- (b) Copy of Igama / National ID
- (c) Completed Medical Expenses Claim Form
- (d) Original Itemized Invoices with cost breakdown (item-by-item)
- (e) Payment Receipts
- (f) Results of Diagnostic Investigations
- (g) Medical Report
- (h) Discharge Summary in Inpatient cases
- (i) Doctor's Prescription for Medicines.