

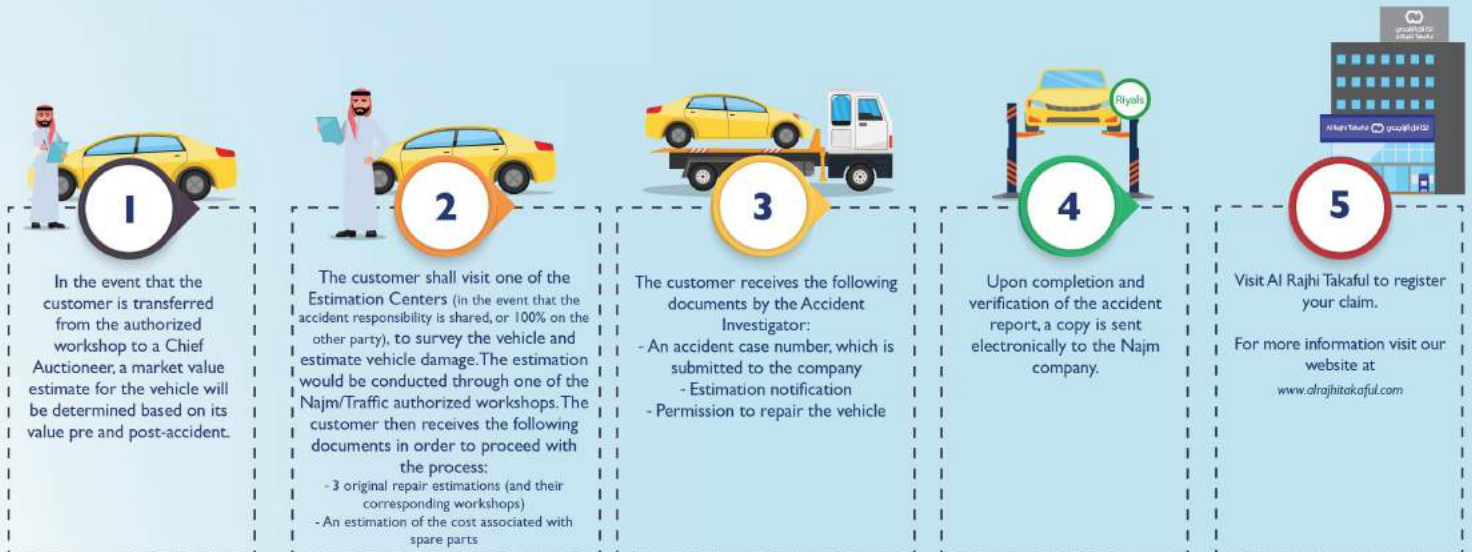
Procedure: At the time of an accident

Third Party Liability Insurance



Immediately Contact: 92 000 0560

When contacting Najm



When contacting the Traffic Department

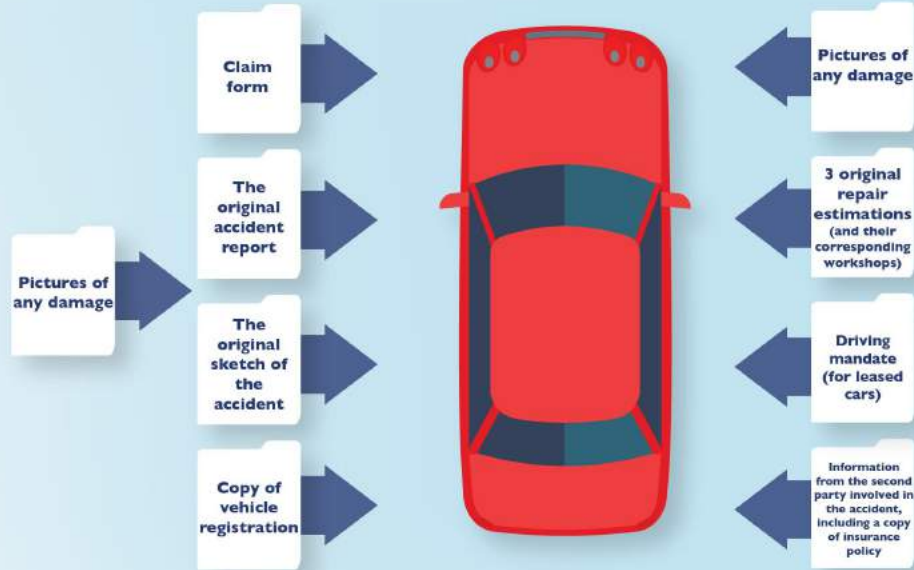


Procedure for registering a claim with Al Rajhi Takaful - Comprehensive Motor Insurance



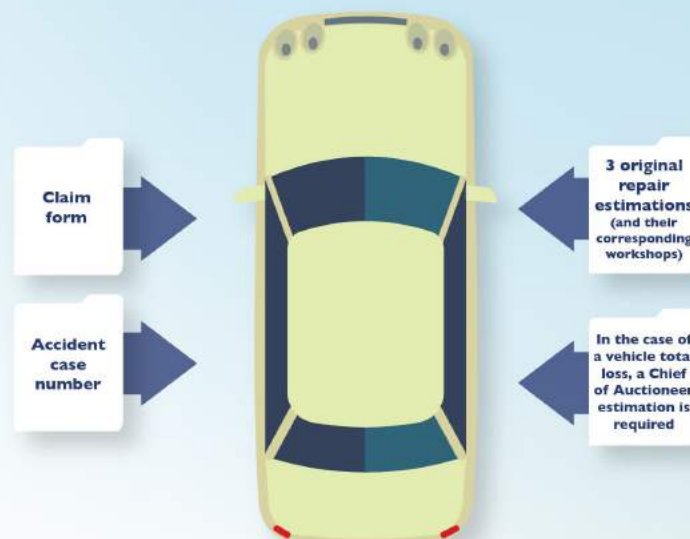
Comprehensive Motor Insurance - Traffic

The insured or third party affected by the accident is required to visit a branch of Al Rajhi Takaful Claim Center, with all necessary documents to register damages associated with the claim.



Comprehensive Motor Insurance - Najm

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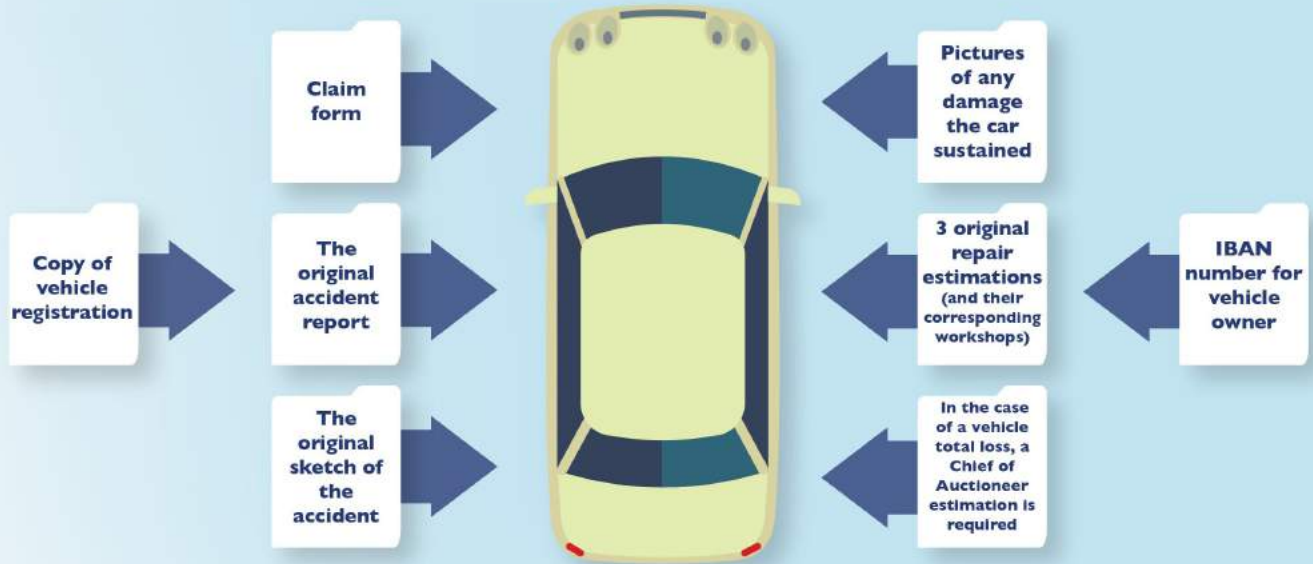
In the case of an accident (to an insured vehicle) the Insurance Company will compensate for any damage and repairs through an authorized vehicle workshop, based on policy conditions and category of loss. In the event of a total loss, such as theft or complete damage to the vehicle, the company compensates the insured with the insurance/market value, as per the terms and conditions of the insurance policy.

Procedure for registering a claim with Al Rajhi Takaful - Third Party Liability Insurance



Third Party Liability Insurance - Traffic

The customer should provide the following documents:



Third Party Liability Insurance - Najm

The customer should provide the following documents:



Procedure: At the time of an accident

- Comprehensive Motor Insurance



Immediately Contact: 92 000 0560

Comprehensive Motor Insurance - Najm



1

After the accident report is completed and verified, the report is sent electronically to Najm Company.

2

The customer receives the following documents from the Accident Investigator:

- An accident case number, which is later submitted to the company
- Estimation notification
- Permission to repair the vehicle

3

The customer shall visit one of the Estimation Centers (in the event that the accident responsibility is shared, or 100% on the other party), to survey the vehicle and estimate vehicle damage. The estimation is to be conducted through one of the Najm/Traffic authorized workshops. The customer then receives the following documents in order to proceed with the process:

- 3 original repair estimations (and their corresponding workshops)
- An estimation of the cost associated with spare parts

4

In the event that the customer is transferred from the authorized workshop to a Chief Auctioneer, a market value estimate for the vehicle will be determined based on its value pre and post-accident

5

Visit Al Rajhi Takaful to register your claim.
For more information, visit our website at www.alrajhitakaful.com

Comprehensive Motor Insurance - Traffic



1

After the accident examination is complete, the customer must report to the Traffic Department to complete any necessary procedures and documents related to the accident.

2

The customer will receive the following documents from the Traffic Department:

- Accident report
- Accident sketch
- Estimation notification
- Permission to repair the vehicle
- Information from the second party involved in the accident, including a copy of insurance policy

3

The customer shall visit one of the Estimation Centers (in the event that the accident responsibility is shared, or 100% on the other party), to survey the vehicle and estimate vehicle damage. The estimation will be conducted by Najm/Traffic authorized workshops. The customer then receives the following documents in order to proceed with the process:

- 3 original repair estimations
- An estimation of the cost associated with spare parts

4

In the event that the customer is transferred from the authorized workshop to a Chief Auctioneer, a market value estimate for the vehicle will be determined based on its value pre and post-accident.

5

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تكاful الراجحي
Al Rajhi Takaful

In the event of a vehicle accident, contact Najm immediately on 920000560. Follow the guidelines from either Najm or the Traffic Department. Najm or a Traffic Investigator will examine the incident and prepare a report.



92 000 4414
alrajhitakaful.com